

# Arizona Mills Mall Workplace Scavenger Hunt

## Go to All Mobile Matters:

What service do they provide? (ask if you don't know)

Are the employees wearing a uniform?    Yes      No

Did an employee greet you?    Yes    No

Describe how they greeted you (what did the greeting look like):

## Go to Animal Kingdom:

What is Animal Kingdom?

Are the employees wearing a uniform?    Yes      No

Describe everything you see the employees doing:

What kind of knowledge should an employee at Animal Kingdom have?

**Go to Buckle:**

What kind of store is this?

What do you see the employees doing?

Did anyone greet you?      Yes   No

If you were greeted, do you think that employee has good customer service skills?   Yes   No

Describe why?

**Go to Cinnabon:**

What are employees doing? (describe everything you see)

What training or certificate would you need to work at Cinnabon?

*Buy Ms. McQuillan a cinnamon roll*

**Go to Famous Footwear:**

Describe the employee's uniform:

Do you see any employees stocking shelves?      Yes  
No

Do you see any employees on their phones?      Yes  
No

**Go to Frank's Barbershop:**

What are the employees doing?

What kind of training would be required to work at Frank's Barbershop?

Do you think you have to be friendly to work at Frank's Barbershop? Yes No

**Go to Harkin's Theatre IMAX:**

List every job you see people doing (the name of the job)

**Go to the Hat Club:**

Do you see an employee doing anything an employee SHOULD NOT do while they are on the job? Please list:

Have two people pick out their favorite hat, write down their names and the team of the hat they chose.

**Go to Kay Jewelers Outlet:**

If you worked here, would it be okay if you knew no one would see you, to put a piece of jewelry in your pocket and take it home? Yes          No

What could happen if you did that?

**Go to Wetzel's Pretzels:**

Describe how the employees greet each customer:

What training or certificate would you need to work at Wetzel's Pretzels?

**\*\*hint: same answer as you should have put for Cinnabon\*\***

*Buy Ms. Shagena a pretzel*

Scavenger hunt over!!